

## ONLINE STORE RETURNS/EXCHANGE FORM

Thank you for shopping at the Gloweave Online Store.

We hope you love your new purchase from Gloweave. If however something isn't right we are happy to offer an exchange or refund from our Online Store.

To exchange or return your items, simply send them in a saleable condition (i.e. unworn, unwashed, and with original tags still attached), within 30 days of purchase along with this completed form.

### SHIPPING ADDRESS

TO: GLOWEAVE  
GLOWEAVE WEB STORE RETURNS  
366 NICHOLSON STREET  
FITZROY VIC 3065

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ORDER NUMBER/DATE	
CUSTOMER NAME	
DAYTIME CONTACT NUMBER	

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CODE	DESCRIPTION	COLOUR	QUANTITY	SIZE	EXCHANGE SIZE	REFUND Y/N

Please allow two weeks from the day you post your items for processing time. All items are returned to our office, and will be processed ASAP. Due to volume, it's very important to include this form filled out with your exchange/return details. Please retain a proof of postage until we have confirmed your exchange/refund has been processed. Your refund will be credited to your original payment method. Customers will be responsible for shipping and handling of exchanges/returns. Exchanges/refunds cannot be manually delivered.

For more information please go to [www.gloweave.com/information/?i=returns](http://www.gloweave.com/information/?i=returns)  
Alternatively contact our office during business hours Monday to Friday on 03 9419 1600, or email us at [sales@brookfield.com.au](mailto:sales@brookfield.com.au).